The Yealink Device Management Platform offers a comprehensive management solution that includes the following key features: unified deployment and management, real-time monitoring with alarm, and remote troubleshooting. Users can choose between the cloud-based solution YMCS and the on-premise solution YDMP.

Key features:
- Remote diagnostics and remote reset/reboot
- Timer tasks with rules
- Graphical QoE and alarm management
- Easy deployment and remote management
- API for deep integration with PBX
- High security and reliable cloud servers distributed in the United States and Europe
Benefits of the Yealink Device Management Platform

Remote Diagnostics

- Get the debug files with one click, which, together with remote reset/reboot, reduces after-sales service costs and improves the efficiency.

Call Statistics With Real-Time Alarm

- Graphical QoE and real-time alarm notification with rules.

Timer Tasks With Flexibility

- Schedule one-off or recurring tasks at pre-defined times and intervals.

Unified Deployment & Management

- Bulk configuration, and customization by region/department/model.

Remote Diagnostics

It is easy to get the debug files with one click or separately (there are 7 types of diagnostic files) to locate the problem and fix the issue quickly. Together with remote resets/reboots/configurations, this reduces after-sales service costs and improves the efficiency.

Timer Task With Flexibility

Set up scheduled tasks to facilitate one-off or recurring management operations at specified times, including configuration updates, push messages, resets, reboots and so on.

Call Statistics With Real-Time Alarm

Graphical statistical analysis with call details, such as packet loss. A total of 23 real-time monitoring alarm types are available for sending alarm notifications immediately when devices are running abnormally.

Unified Deployment & Management

Divide devices into different groups or sites and manage them with difference templates. Upload resources (such as language files) for configuration changes and firmware upgrades.