

Device Management Platform

Managing Yealink video and voice communication endpoint devices



The Yealink Device Management Platform offers a comprehensive management solution that includes the following key features: unified deployment and management, real-time monitoring with alarm, and remote troubleshooting. Users can choose between the cloud-based solution YMCS and the on-premise solution YDMP.

Key features:

- · Remote diagnostics and remote reset/reboot
- · Easy deployment and remote management

· Timer tasks with rules

- · API for deep integration with PBX
- \cdot Graphical QoE and alarm management
- · High security and reliable cloud servers distributed in the United States and Europe

Benefits of the Yealink Device Management Platform



Remote Diagnostics

Get the debug files with one click, which, together with remote reset/reboot, reduces after-sales service costs and improves the efficiency



Call Statistics With Real-Time Alarm Graphical QoE and real-time alarm notification with rules



Timer Tasks With Flexibility

Schedule one-off or recurring tasks at pre-defined times and intervals



Unified Deployment & Management Bulk configuration, and customization by region/department/model

Remote Diagnostics

It is easy to get the debug files with one click or separately (there are 7 types of diagnostic files) to locate the problem and fix the issue quickly. Together with remote resets/reboots/configurations, this reduces after-sales service costs and improves the efficiency.

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Timer Task With Flexibility

Set up scheduled tasks to facilitate one-off or recurring management operations at specified times, including configuration updates, push messages, resets, reboots and so on.

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Call Statistics With Real-Time Alarm

Graphical statistical analysis with call details, such as packet loss. A total of 23 real-time monitoring alarm types are available for sending alarm notifications immediately when devices are running abnormally.



Unified Deployment & Management

Divide devices into different groups or sites and manage them with difference templates. Upload resources (such as language files) for configuration changes and firmware upgrades.

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